

Bilingual Spanish – Customer Service Representative

We have an outstanding opportunity on our Customer Service team to contribute in a fast-paced growing organization. American Freedom Insurance Company, a financially strong and rated “A+” Superior by A.M. Best (the most highly respected insurance rating organization), is seeking a responsible and hard-working individual to join our Customer Service Team. We are a mid-size, profitable and expanding nonstandard automobile insurance company doing business in Illinois, Indiana, Pennsylvania and Tennessee. Our office is located in Mount Prospect, IL, a suburb of Chicago.

The ideal candidate will have:

- Bilingual Spanish Speaking
- Experience in customer service field, call center, or collections
- Ability to multitask and work in a fast paced, high volume phone call environment
- Proficiency working on a computer
- Good communication skills
- A responsible and conscientious nature
- Good problem-solving aptitude
- Attention to Detail and Excellent Quality

Key responsibilities include:

- Answer and respond to telephone inquiries
- Data Entry to Company computer systems
- General Office Work
- Other duties as assigned

The Position:

- Full Time Monday-Friday (8am-5pm), occasional Saturday
- 401K - with company contribution up to 4% of salary
- Attractive Health insurance plans -- BlueCross Blue Shield PPO or HMO
- Discounted Individual Vision and Dental Plans
- Holiday Pay & Vacation Pay
- Business Casual Work Environment
- Many Company Paid Lunches, Outings, and more

For Consideration, please forward your Resume to careers@americanfreedomins.com
Subject Line: Position Title you are applying for.

