

CLAIM MANAGER

We have an outstanding opportunity in the Claim Department to contribute in a fast-paced growing organization. American Freedom Insurance Company, a financially strong and rated "A+" Superior by A.M. Best (the most highly respected insurance rating organization), is seeking an experienced, consumer minded, responsible and hardworking individual. We are a mid-sized, profitable and expanding nonstandard automobile insurance company doing business in Illinois, Indiana, Pennsylvania and Tennessee. Our office is located in Mount Prospect, IL, a suburb of Chicago.

The ideal candidate will have:

- Minimum 3yrs personal lines auto claim management and adjuster experience
- Associate's degree or higher is preferred; or equivalent industry experience
- Excellent customer service skills and the ability to identify potential fast track claims
- Experience negotiating and settling automobile claims
- Proficiency with technology
- Excellent oral and written communication skills
- A responsible and conscientious nature
- Superior coverage analysis and confirmation skills
- Good problem solving aptitude
- Attention to detail and excellent quality of work

Key responsibilities include:

- Improve service levels
- Negotiate claims and reach claim resolutions promptly
- Provide the policyholders with a level of service that meets or exceeds their expectations
- Control claims costs and expenses to the extent possible
- Identify process improvement opportunities to increase effectiveness and efficiency
- Answer and respond to attorney, regulatory, producer and consumer inquiries
- Build relationships with managers and supervisors within the Claim Department
- Maintain an effective and organized operation
- Other duties as assigned

The Position:

- Competitive Salary

- 401K - with company contribution up to 4% of salary
- Attractive Health insurance plans -- BlueCross Blue Shield PPO or HMO
- Discounted Individual Vision and Dental Plans
- Holiday Pay & Vacation Pay
- Friendly Business Casual Work Environment
- Many Company Paid Lunches, Outings, and more

For Consideration, please forward your Resume to careers@americanfreedomins.com
Subject Line: Position Title you are applying for.