

Subrogation Adjuster

We have an outstanding opportunity for a Subrogation Adjuster to contribute in a fast paced, growing organization. American Freedom Insurance Company, a financially strong and rated "A+" Superior (by A.M. Best) is seeking a responsible and hardworking individual to join our team. We are a profitable and expanding nonstandard automobile insurance company doing business in Illinois, Indiana, Pennsylvania, and Tennessee. The position is located in Mount Prospect, IL.

Qualifications:

- One year minimum working in collections or in subrogation
- Associate or Bachelor's Degree preferred
- Ability to effectively communicate with insureds, claimants and other insurance companies to gather information
- Attention to detail and accurately complete work
- Ability to be flexible and to work in a fast-paced environment
- Ability to work independently and use intuition in decision making
- Ability to handle difficult calls
- Ability to multi-task in a high-volume call environment
- Strong negotiation and settlement skills
- Excellent written and oral communication skills with individuals from all backgrounds
- Ability and willingness to handle cases of increasing complexity and severity
- Bilingual Spanish a plus
- Time management skills and good problem-solving aptitude

Responsibilities:

- Responsible for subrogation & collection activities including developing an understanding of automobile accident liability
- Contact customers, claimants, and 3rd party carriers to secure necessary information for effective collections
- Determine and Negotiate payments
- Document daily collection activities in the Company database
- Pursue recovery efforts using Arbitration Forums
- Formulate and perform collection strategies to overcome customer objections
- Comply with state regulations
- Represent the company professionally to customers, agents, regulatory authorities and other parties and advocate for Company's interest position
- Successfully negotiate full payment or create a payment plan consistent with Company guidelines
- Perform other duties as assigned.

What we offer:

- Attractive Health insurance plans -- BlueCross Blue Shield PPO, HMO or Select
- 401K - with company match up to 4% of salary
- Full Time Monday-Friday 8am-5pm
- Vacation and Holiday Pay
- Casual Dress Code
- Company outings, lunches, and birthday celebrations