

Auto Insurance Call Center CSR - Spanish Speaking Customer Service

American Freedom Insurance Company (AFIC) is a leader in the nonstandard automobile insurance industry. We are an expanding midsized, profitable company doing business in Illinois, Indiana, Pennsylvania, Tennessee and soon Texas. We are looking for a dedicated candidate to contribute their skills in a fast paced and growing organization. AFIC is a financially strong "A+" Superior rated insurance company by A.M. Best. This position is located in Mt Prospect – A northwest suburb of Chicago.

The ideal candidate will have the following:

- ***Bilingual Spanish/English***
- Experience in customer service field, call center, or collections
- Ability to multitask and work in a fast paced, high volume phone call environment
- Proficiency working on a computer
- Good communication skills
- A responsible and conscientious nature
- Good problem solving aptitude
- Attention to Detail and Excellent Quality

Key responsibilities include:

- Answer and respond to telephone inquiries
- Data Entry to Company computer systems
- General Office Work
- Other duties as assigned

The Position:

- Full Time 40 Hour Work Week: 8am-5pm Monday-Friday, and occasional Saturdays
- Paid Training
- 401K - with company contribution of up to 4% of salary
- Attractive Health insurance plans -- United Health Care PPO, HMO or Select
- Discounted Individual Vision and Dental Plans
- Holiday Pay & PTO
- Casual Work Environment
- Employee Referral Program
- Many Company Paid Lunches, Outings, and more

For more information about American Freedom please visit our webpage - www.americanfreedomins.com